TruHearing App

Tailored to your personal preferences, the NEW TruHearing App allows you to get the most out of your hearing aids, including Bluetooth audio streaming, remote control, and remote support

DID YOU KNOW?

The TruHearing app offers:

• Remote-control options allow you to **easily and discreetly adjust programs, volumes and more**.

• **High-quality streaming from all Bluetooth-enabled devices**, including phones, computers, and more.

• A variety of hearing lessons so you can **learn at your own pace** and **personalize your hearing aids** to meet your needs.*

There is **no fee to download** the app and **it is available on all Apple and Android devices**.

* Activation required by your Hearing Care Professional to access lessons.

Download on the App Store **GET IT ON Google Play**

Compatible with all Apple devices using iOS 9.5 and higher
Compatible with most Android devices using Android 5.0 & higher

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TruHearing®

New TruHearing® App
Get the most out of your hearing aids

Questions on products?

Contact us at the dedicated TruHearing support line at (800) 350-6147 or email truhearing@sivantos.com

TruHearing.com

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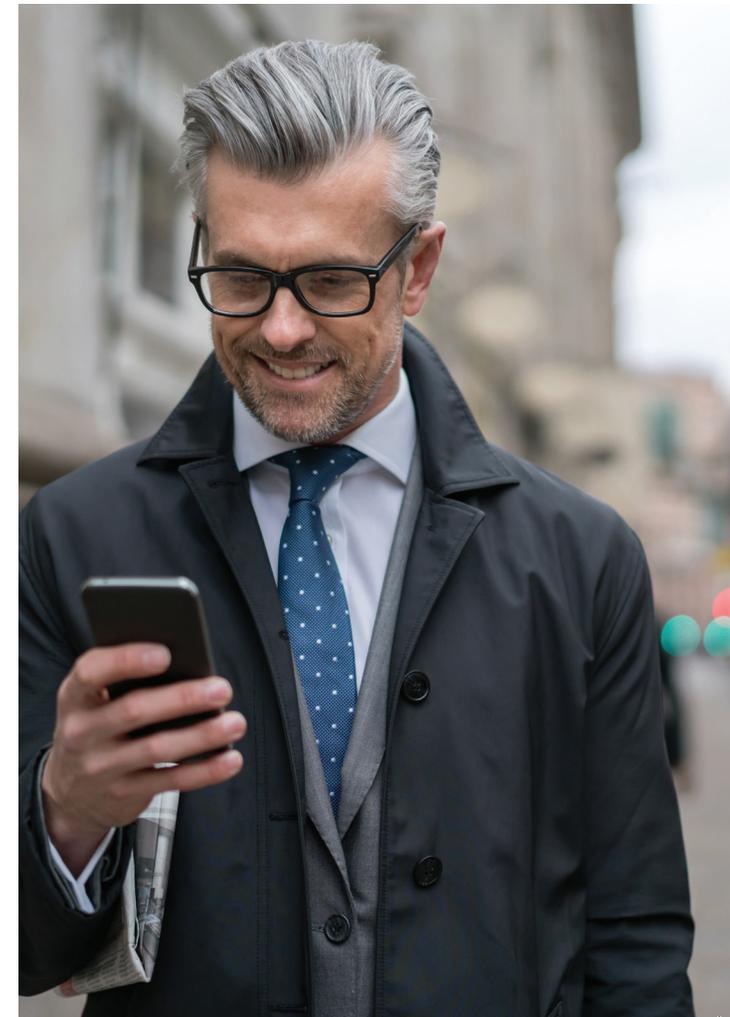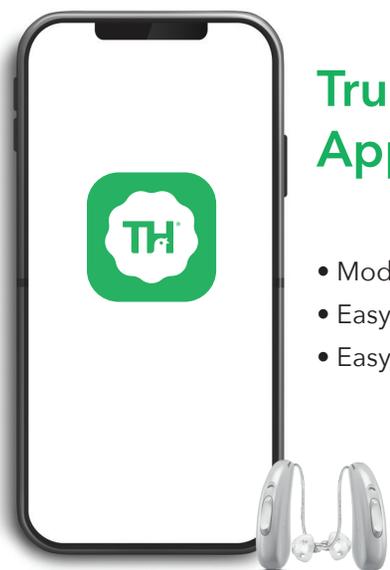
TruHearing®

TruHearing App

• Modern Design
• Easy to Navigate
• Easy to Control

With the TruHearing App, you can easily:

• **Change hearing programs**

• **Increase/decrease volume level** of both your hearing aids and your streaming devices* (StreamLine TV, StreamLine Mic, etc.)

• **Adjust sound balance** between "bass" and "treble" to sharpen speech and optimize your listening experience

• **Activate directional hearing*** which allows you to adjust the directionality and easily focus on adjusting the directionality of your hearing aids according to your individual listening environment and needs

• **Monitor battery status** of your hearing aids to easily let you monitor your power status.

* Available on select devices – confirm with your provider which features are included in hearing aids.

Remote Control

Bluetooth Streaming

Hear Better in Noise

Download the Free TruHearing App Today

Step 1: Go to the App Store (iPhone) or Google Play Store (Android) icon on your phone.

Step 2: Type ‚TruHearing App' into the search bar and select the app from the list.

Step 3: Enter a password if prompted by your phone. If not prompted, the app will begin downloading automatically.

Note: It may take a few seconds for the app to completely download. You will know that it is completed when the app icon is visible on your screen.

Pairing the App with Your TruHearing Hearing Aids

Pairing with an iPhone

1 – Open "Settings" app on the iPhone®, OR from the TruHearing app select "Bluetooth®" connection option.

2 – In your phone settings: Select "General", then "Accessibility", then "MFi Hearing Devices" or "Hearing Devices"

3 – Turn Bluetooth® on and pair the hearing aids when prompted; the names of your hearing aids will be in blue when successful.

4 – Open TruHearing app and tap "Let's Go" to pair your hearing aids to the app.

Pairing with an Android

1 – When pairing your hearing aids to an Android device, go directly into the TruHearing app (the phone's native Bluetooth® menu does not allow correct pairing).

2 – Open TruHearing app and select "Bluetooth®" connection option.

3 – Verify phone is on the list, tap "Next".

4 – Restart the hearing aids and place them next to the phone. Tap "OK".

5 – Tap the names of your hearing aids once they appear.

6 – Tap "Let's Go" to pair your hearing aids to the app.